

Model XL20 2 Ton Low Profile Jack For Technical Questions, Call: 1-800-879-7316

## **WARNING INFORMATION**



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



WARNING: Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



#### IMPORTANT: READ THESE INSTRUCTIONS BEFORE OPERATING

BEFORE USING THIS DEVICE, READ THIS MANUAL COMPLETELY AND THOROUGHLY, UNDERSTAND ITS OPERATING PROCEDURES, SAFETY WARNINGS AND MAINTENANCE REQUIREMENTS.

It is the responsibility of the owner to make sure all personnel read this manual prior to using the device. It is also the responsibility of the device owner to keep this manual intact and in a convenient location for all to see and read. Contact Arcan Customer Service for a replacement label if your stand's label is not readable. If the operator is not fluent in English, the product and safety instructions shall be read to and discussed with the operator in the operator's native language by the purchaser/owner or his designee, making sure that the operator comprehends its contents.

#### THE NATURE OF HAZARDOUS SITUATIONS

# **AWARNING**

The use of Portable Automotive Lifting Devices are subject to certain hazards that cannot be prevented by mechanical means, but only by the exercise of intelligence, care, and common sense. It is essential to have personnel involved in the use and operation of the device who are careful, competent, trained, and qualified in the safe operation of the device and its proper use when servicing motor vehicles and their components. Examples of hazards are dropping, tipping or slipping of loads caused primarily by improperly securing loads, overloading, off-centered loads, use on other than hard level surfaces, and using equipment for a purpose for which it was not intended.

#### **METHODS TO AVOID HAZARDOUS SITUATIONS**

# **AWARNING**



- Read, study, understand and follow all instructions before operating this device.
- Inspect the jack before each use. Do not use jack if damaged, altered, modified, in poor condition, leaking hydraulic fluid, or unstable due to loose or missing components. Make corrections before using.



- Lift only on areas of the vehicle as specified by the vehicle manufacturer.
- User and bystander must wear eye protection that meets ANSI Z87.1 and OSHA standards.
- Do not use jack beyond its rated capacity. Do not shock load.



- THIS IS A LIFTING DEVICE. Immediately after lifting, support the vehicle with jack stands capable of sustaining the load before working on the vehicle.
- Use only on a hard level surface capable of supporting load and free from obstructions so the jack is free to reposition itself during lifting and lowering operations.
- Center load on saddle. Be sure setup is stable before working on vehicle.
- Do not move or dolly the vehicle while on the jack.
- · Do not use any materials that may serve as risers, spacers or extenders between the stock lifting saddle and the load.
- Do not use any adaptors that replace the stock lifting saddle unless approved or supplied by the jack manufacturer.
- Do not use (or modify) this product for any other purpose than that for which it was designed without consulting the
  manufacturer's authorized representative.
- Always lower the jack slowly and carefully.
- Failure to heed these warnings may result in fatal personal injury and/or property damage.



**WARNING:** This product can expose you to chemicals including nickel, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

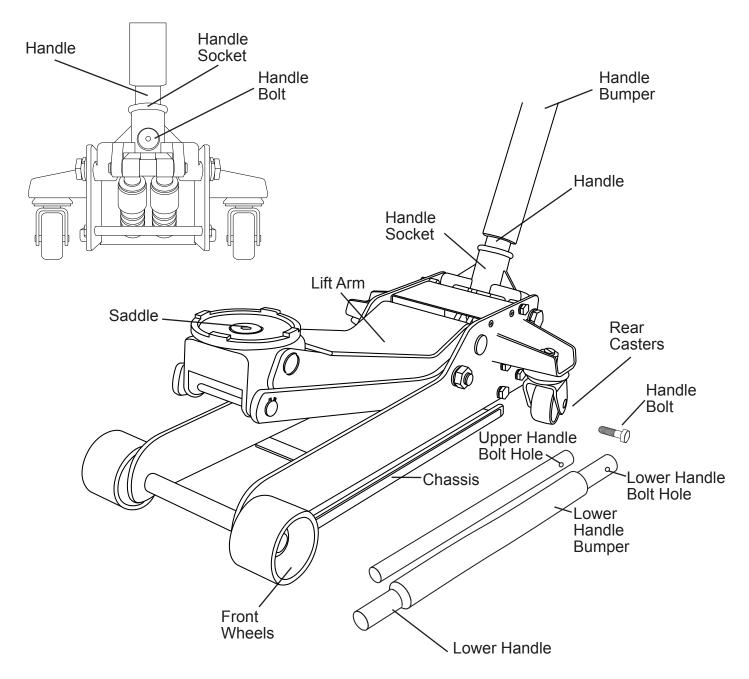
## **CONSEQUENCES OF NOT AVOIDING HAZARDOUS SITUATIONS**

# **AWARNING**

Failure to read this manual completely and thoroughly, failure to understand its OPERATING INSTRUCTIONS, SAFETY WARNINGS, MAINTENANCE INSTRUCTIONS and comply with them, and failure to comply with the METHODS TO AVOID HAZARDOUS SITUATIONS could cause accidents resulting in serious or fatal personal injury and/or property damage.

#### INSPECTION

Visual inspection should be made before each use of the jack, checking for leaking hydraulic fluid and damaged, loose or missing parts. Any jack which appears to be damaged in any way, is found to be badly worn, or operates abnormally MUST BE REMOVED FROM SERVICE until necessary repairs are made.



#### **SETUP**

- 1. Remove 2-piece handle from box. Insert narrow portion of top handle into bottom handle, align top and bottom bolt holds, and secure with handle bolt provided.
- 2. Unscrew the handle bolt so that it will not interfere with the insertion of the handle in the handle socket. Insert the handle in the handle socket and rotate the handle assembly back and forth until the release valve fits in the receiver in the bottom of the handle. Secure the handle in the handle socket by tightening the handle bolt.
- 3. Sometime air gets trapped in the hydraulic system during shipping and handling. If the pump feels spongy, or there is not a full incremental pump stroke, or the jack will not raise to maximum height, follow these instructions in order to purge air from the system:
  - a. With the lift arm in its completely retracted position and the pump handle rotated all the way in a clockwise direction until it stops, rotate the pump handle in a counterclockwise direction two full revolutions.
  - b. Proceed to pump the jack 15 full incremental pump strokes.
  - c. Rotate the pump handle clockwise until it stops and proceed to pump the handle until the lift arm reaches maximum height.
  - d. Repeat steps "A" through "C" until all air is purged from the system.

#### OPERATING INSTRUCTIONS



This is the safety alert symbol used for the OPERATING INSTRUCTIONS section of this manual to alert you to potential personal injury hazards. Obey all instructions to avoid possible injury or death. **IMPORTANT:** Before attempting to raise any vehicle, check vehicle service manual for recommended lifting surfaces.

#### **OPERATION**

- 1. Put vehicle transmission in park or in gear and then apply the emergency brake.
  - To raise load: Turn the handle in a clockwise direction until tight. Position the jack under the load. Proceed to pump the handle in order to raise the lift arm to the load. As the saddle at the end of the lift arm gets closer to the load, reposition the jack so the saddle will contact the load firmly and the load is centered on the saddle. Make sure the saddle is correctly positioned. Raise the load to the desired work height. Place jack stands of appropriate capacity at the vehicle manufacturers's recommended support areas that provide stable support for the raised vehicle. DO NOT CRAWL UNDER VEHICLE WHILE LIFTING VEHICLE OR PLACING OR REMOVING THE JACK STANDS! Once jack stands are positioned, turn the jack handle VERY SLOWLY in a counterclockwise direction to lower the load to rest on the jack stands. Inspect the relationship between the jack stands and load to make sure the setup is stable and safe. If the setup is not stable or safe, follow the preceding steps until corrected.
- 2. **To lower load:** Follow the procedures mentioned in "To raise load" section of the OPERATING INSTRUCTIONS in order to raise the load off the jack stands. Once the load has cleared the jack stands, remove the jack stands from under the load and away from the work area. **DO NOT CRAWL UNDER VEHICLE WHILE LIFTING VEHICLE OR PLACING OR REMOVING THE JACK STANDS!** Turn handle very slowly in a counterclockwise direction until the load is completely lowered to the ground. Once the jack's lifting saddle has cleared the load, remove the jack from under the load. **CAUTION:** Keep hands and feet away from the hinge mechanism of the jack.

#### PREVENTATIVE MAINTENANCE



This is the safety alert symbol used for the PREVENTATIVE MAINTENANCE section of this manual to alert you to potential personal injury hazards. Obey all instructions to avoid possible injury or death.

- 1. Always store the jack in a well protected area where it will not be exposed to inclement weather, corrosive vapors, abrasive dust, or any other harmful elements. The jack must be cleaned of water, snow, sand, grit, oil, grease or other foreign matter before using.
- 2. The jack must be lubricated periodically in order to prevent premature wearing of parts. A general purpose grease must be applied to caster wheels, front axle, elevator arm, handle base pivot bolts, release mechanism and all other bearing surfaces. Worn parts resulting from inadequate or no lubrication are not eligible for warranty consideration. See page 4 for lubrication instructions.

IMPORTANT: In order to prevent seal damage and jack failure, never use alcohol, hydraulic brake fluid, or transmission oil in the jack. Use hydraulic jack oil, a light turbine oil, Chevron AW ISO 32 or Unocal Unax AW 150.

- 3. Every jack owner is responsible for keeping the jack labels clean and readable. Use a mild soap solution to wash external surfaces of the jack but not any moving hydraulic components.
- 4. Inspect the jack before each use. Do not use the jack if any component is cracked, broken, bent, shows sign of damage or leaks hydraulic fluid. Do not use the jack if it has loose or missing hardware or components, or is modified in any way. Take corrective action before using the jack again.

#### PROPER STORAGE

It is recommended that the jack be stored in a dry location with all wheels touching the ground on a relatively level surface.

#### **TROUBLESHOOTING**

Important: Service jacks are self-contained devices used for lifting, but not sustaining, a partial vehicular load. In accordance with ASME PASE-2019 Load Sustaining Test: "A load not less than the rated capacity...shall not lower more than 1/8" (3.18mm) in the first minute, nor a total of .1875" (4.76mm) in 10 minutes." Lowering within this range is considered normal operation and is NOT a warrantable defect.

PROBLEM	ACTION
1. Unit will not lift rated load.	Purge air from hydraulic system by following procedure under SETUP.
2. Unit will not sustain rated load or feels "spongy" under rated load.	Purge air from hydraulic system as above.
3. Unit will not lift to full height.	Purge air from hydraulic system as above.
4. Handle tends to raise up while the unit is under rated load.	Pump the handle rapidly several times to push oil past ball valves in power unit.

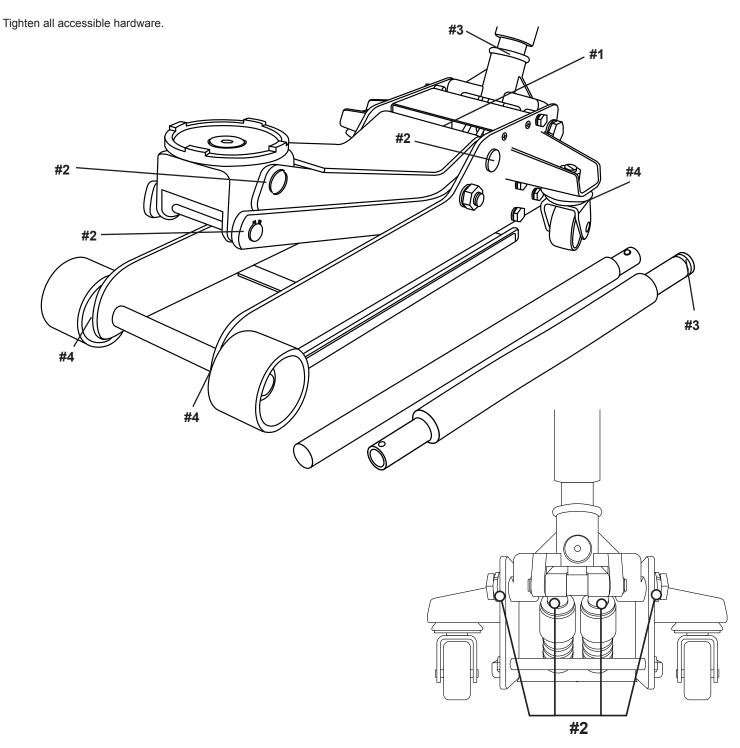
## **HYDRAULIC MAINTENANCE GUIDE**

IMPORTANT: Service jacks are designed for lifting purposes only; always support raised load with jack stands.

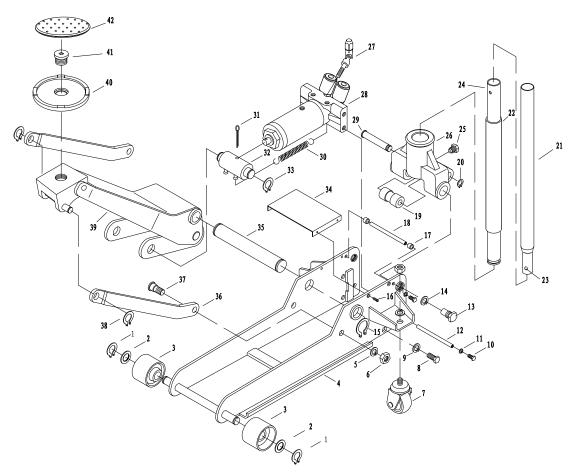
## **REGULAR MAINTENANCE**

## **MONTHLY** or as necessary (depending on usage)

- Using a grease gun, add grease to grease fitting in the lift arm pivot shaft. (Use a multi-purpose NLGI type grease only.)
- 2. Lubricate all linkages and pivot points. (Use white lithium spray grease only.)
- 3. Remove handle; lubricate handle receptacle and handle end. (Use white lithium spray grease only.)
- 4. Lubricate both rear casters bearings and both front wheels. (Use white lithium spray grease only.)



# **PARTS LIST AND DIAGRAM**



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ITEM NO.	PART NO.	DESCRIPTION	QTY	ITEM NO.	PART NO.	DESCRIPTION	QTY
1	RS35T01	Star Retaining Clip	2	23	RS660209	Handle Spring Button	1
2	RS35T02	Washer 20	2	24	RS2T24BK	Lower Handle	1
3	RS35T03BK	Front Wheel	2	25	RS35T13	Handle Set Screw	1
4		Frame	1	26		Handle Yoke	1
5		Washer 16	4	27	RS35T18	Universal Joint Assembly	1
6		Nut M16	4	28	RS20T28	Power Unit Assembly	1
7	RS20T07R	Rear Caster Assembly	2	29		Roller Shaft	1
8		Bolt M10x22	4	30	RS35T19	Return Spring	2
9		Washer 10	4	31		Pin 4x55	1
10		Bolt M8	4	32		Hydraulic Unit Adaptor	1
11		Washer 8	4	33		Retaining Ring 19	2
12		Shaft	2	34		Cover Plate	1
13	RS35B11	Handle Yoke Bolt	2	35		Lift Arm Shaft	1
14		Washer 18	2	36		Linkage	2
15		Retaining Ring 25	2	37		Screw	2
16		Bolt M5x12	4	38	RS35T04	Retaining Ring 16	2
17		Rubber Sleeve	2	39		Lifting Arm Assembly	1
18		Connecting Rod	1	40		Saddle	1
19		Roller	1	41	RS35018	Saddle Screw	1
20		Retaining Ring 12	1	42	RS35T05B	4" Rubber Saddle Pad	1
21	RS2T21BK	Upper Handle	1	N/S	RSXL20PLK	Product Label Kit	
22	RS35T20NL	Handle Bumper	1				

#### **SPECIFICATIONS**

Capacity	2 Tons
Minimum Lift Height in.	3.50"
Maximum Lift Height in.	18.11"
Rear Caster Size in.	2.28 x 1"
Front Wheel Size in.	2.83 x 2"
Saddle Diameter in.	4.25"
Handle Length in.	45.28"
Product Length in.	26.57"
Product Width in.	13.00"
Product Height in.	5.91"
Product Weight lbs.	66.14 lbs.
Shipping Weight lbs.	70.55 lbs.

#### **LIMITED WARRANTY**

# ARCAN® PROFESSIONAL TOOLS WARRANTS TO ITS CUSTOMERS THAT THE COMPANY'S ARCAN® PROFESSIONAL TOOLS BRANDED PRODUCTS ARE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS.

Arcan® Professional Tools will repair or replace its Arcan® Professional Tools branded products which fail to give satisfactory service due to defective workmanship or materials, based upon the terms and conditions of the following described warranty plans attributed to that specific product. This product carries a ONE-YEAR warranty. During this warranty period, Arcan® Professional Tools will repair or replace at our option any part or unit which proves to be defective in material or workmanship.

#### Other important warranty information:

This warranty does not cover damage to equipment or tools arising from alteration, abuse, misuse, damage and does not cover any repairs or replacement made by anyone other than Arcan® Professional Tools. The foregoing obligation is Arcan® Professional Tools' sole liability under this or any implied warranty and under no circumstances shall we be liable for any incidental or consequential damages.

**Note:** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. If you have any questions about warranty service, please contact Arcan® Professional Tools. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## 1-800-879-7316

Monday - Friday 9am to 5pm EST P.O. Box 1203 Travelers Rest, South Carolina 29690